

# **Piaggio & C. S.p.A.**

would like to thank you for choosing one of its products.

This booklet contains the terms and procedures concerning the program  
for the Warranty.

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## **WARRANTY 2 YEARS**



# **Warranty booklet**

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# Privacy Statement

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In compliance with the provisions of Sec. 13, Leg. Decree 196/2003, called “Personal Data Protection Code”, Piaggio & C S.p.A. (“Piaggio”), with registered office in Pontedera (PI), Via Rinaldo Piaggio No. 25, represented by the *pro-tempore* Data Controller appointed by the Board of Directors, domiciled therein, hereby informs the following.

Personal identifying data and any other data you provide upon purchasing our vehicles shall be processed by Piaggio in full compliance with privacy protection principles set forth by Leg. Decree 196/2003 and any other legislation in force, also in case of communication to third-parties.

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Such data shall be processed by Piaggio:

- a) in order to provide services requested and related to the contract of sale and take measures so that all prospective accounting and tax legal obligations are fulfilled.
- b) only if there is an adequate and explicit consent, for commercial, advertising and marketing purposes, as well as for the development of market surveys and statistical data analyses such as monitoring customer satisfaction with services and products supplied by Piaggio and/or any other Piaggio Group company, or for sending technical or advertising information material of products and services offered by Piaggio and/or its subdealers and/or dealers and/or Piaggio Group distributors. Data may be disclosed to other companies of the Piaggio group and/or to specialised companies (provided that they observe similar safety and data protection measures complying with the legislation in force) for the same purposes for which such data are collected.

Submitting the consent for personal data processing for purposes under a), even though this is optional, is considered necessary to allow Piaggio to provide the services related to the contract of sale and take measures so that all prospective accounting and tax legal obligations are fulfilled.

Submitting the consent for personal data processing for purposes under b) is optional and not having such consent shall have no repercussions.

Data shall be processed in compliance with regulatory obligations, guaranteeing full observance of contractual laws and regulations. Data processing is carried out in paper and using IT systems, according to logics closely correlated to the abovementioned purposes and ensuring data safety and confidentiality while complying with sect. 31 and

# Privacy Statement

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subsequent sections of Legislative Decree 196/2003 and with Technical Specifications – Annex B attached to the abovementioned decree. Data shall be kept for a period not exceeding the time needed for the purposes for which the data are collected and for the time set forth by the provisions of civil and tax laws.

Data shall be processed by the Data Controller with the aid of other individuals who shall act as Data Processors, internal or external to the Data Controller's structure, or as appointed Staff in charge. In particular, data can be disclosed to employees or collaborators of corporate units involved in supplying services offered by Piaggio on each individual occasion, as well as the company's staff who, appointed as Data Processors, shall be in charge of commercial, advertising and marketing activities on behalf of the Data Controller.

According to sect. 7 of Legislative Decree 196/2003, data subjects can exercise specific rights. In particular, the data subject is entitled to obtain confirmation as to whether or not data relating to him are held, even if they have not yet been recorded, and that such data are communicated in an intelligible form. The data subject may also want to know data origin, logics, purpose, and methods on which data processing is based, as well as the identity of Data Controller, Data Processor, representative in the country territory and the recipients/ categories of recipients to whom personal data may be disclosed or who may acquire the same as designated National representative, Processors or Staff in charge. The data subject is entitled to obtain the erasure, conversion into anonymous form or blocking of all data processed breaching the law as well as the update, rectification or, if it is in his interest, the integration of data; he is entitled to obtain the certification that these operations have been reported to those to whom data has been communicated; on legitimate grounds he is entitled to oppose to the processing of data related to him.

The Data Processor appointed according to sect. 29 of Legislative Decree 196/2003 to whom the user may refer at any moment to exercise his rights pursuant to sect. 7 of Legislative Decree 196/2003 is the *pro-tempore* data processor of the Department of Legal, Company and Statutory Affairs. Any requests can be sent to Piaggio & C. S.p.a., Department of Legal, Company and Statutory Affairs, Viale Rinaldo Piaggio No. 25, 56025 Pontedera (PI) or forwarded via e-mail to [privacy@piaggio.com](mailto:privacy@piaggio.com).

The complete list of Data Processors can be consulted by the data subject by sending a request via regular mail to Piaggio & C. S.p.a., Department of Legal, Company and Statutory Affairs, Viale Rinaldo Piaggio No. 25, 56025 Pontedera (PI) or via e-mail to [privacy@piaggio.com](mailto:privacy@piaggio.com).

# Consent

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Having read and understood the Privacy Statement pursuant to sect. 13 of Legislative Decree 196/2003 specified on pages 3-4 of the Warranty Booklet,

I consent to the processing of submitted data for purposes specified under a)

YES

NO

I consent to the processing of submitted data for purposes specified under b)

YES

NO

Customer's signature

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# (2-year) Warranty

*Conditions of sale and use*

It being understood the rights the consumer is entitled to, compared with the seller's according to current regulations, if the vehicle is defective, Piaggio & C.S.p.a shall repair or replace the faulty part or the part unfit for use due to a manufacturing fault with original Piaggio & C.S.p.a spare parts, free of charge, for a period of 24 months starting from the date of sale and with no milage restriction.

Costs incurred in determining and analysing the causes of problems shall be absorbed by the Dealers or the Workshops authorised by dealers to provide Piaggio Services. Costs include:

- repair or replacement of a defective part;
- labour;
- spare parts supply to carry out repairs covered by the warranty.

Operations under warranty as well as Maintenance Servicing shall be carried out at any Dealer or Workshop authorised by dealers to provide Services.

For the warranty to be valid the vehicle must be used in compliance with the instructions contained in the Use and Maintenance Booklet.

The first service of your vehicle is the pre-delivery inspection.

The Dealer/Authorised Workshop where you purchased your vehicle hereby confirms that the operations and checks foreseen in the Piaggio Service Station Manual have been adequately fulfilled and that the vehicle is in proper running conditions.

This is the first record to be kept for safeguarding the validity of the warranty.

The seal by the Dealer or the Authorised Workshop indicated on "Delivery Servicing for Warranty" is proof of this service.

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**Contact Piaggio!**



# **(2-year) Warranty**

*Conditions of sale and use*

## **The warranty does not apply to:**

- products that have been repaired, functionally and/or structurally modified or simply disassembled, even if partially, at a place other than the Dealer's Workshop, a Workshop authorised to provide Piaggio Service or the Manufacturer;
- products whose identification numbers punched on the chassis or the engine have been altered;
- products that have been used not observing the instructions in the Use and Maintenance Booklet;
- defects resulting from accidents, negligence, improper use, or from the use of non-original parts (not manufactured, and/or not supplied, tested and marketed by the Manufacturer).

## **Warranty restrictions:**

This Piaggio warranty has been studied to cover any kind of problem attributable to a manufacturing and/or assembly fault. Nevertheless, the warranty does not cover:

- air/oil filters change;

- top-ups or refills of lubricants, special fluids or diverse consumption materials not linked to the repair operations for the defect found;
- any other maintenance operation or measure due to tear and wear, accidents or situations while using or riding the vehicle not observing the Use and Maintenance Booklet instructions.
- materials and components that due to their characteristics are subject to wear, except for manufacturing and/or construction defects.

## **Final regulations**

- **The Piaggio network of dealers and subdealers is not authorised to modify or extend the terms and conditions of any Warranty on Piaggio products.**
- **Piaggio does not recognise any other warranty, declaration or undertaking previously made by third parties, either orally or in writing. Therefore, any warranty not expressly stated in this document is excluded.**

## **(2-year) Warranty**

Before any scheduled maintenance operation, consult the Use and Maintenance Booklet supplied with the vehicle that contains all the instructions required to carry out such maintenance.

**Carrying out scheduled services on time is necessary to ensure your warranty remains valid.**

**Operations under warranty as well as Maintenance Servicing shall be carried out at any Dealer or Workshop authorised by dealers to provide Services.**

**Any vehicle servicing is at the Owner's expense.**

Labour times required for servicing are set and updated by Piaggio & C. S.p.A. and can be consulted at any Piaggio Dealer or Authorised Workshop. Used materials or materials subject to wear used or replaced have to be added.

Upon completing the operations, the Dealer or Authorised Workshop must stamp its seal and sign in the space corresponding to the servicing carried out.

Keep this booklet adequately as it will be requested at any future Servicing.

The service slip or receipt should be kept by the Customer together with this booklet to certify the service has been carried out.



## SCHEDULED MAINTENANCE SERVICING

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**We recommend using "ORIGINAL PIAGGIO SPARE PARTS" as they are the only parts that guarantee the same quality as those initially fitted on the vehicle. Original spare parts are available at any Authorised Piaggio Dealer or Service Centre.**

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**ORIGINAL  
PIAGGIO  
SPARE PARTS**













## **WARRANTY**

The warranty terms and conditions specified in this booklet are valid in all countries where there is an official Piaggio sales or service network. Here is the list of addresses of our offices that can be contacted whenever necessary for information and service.

**AUSTRIA**

Faber Josef  
Kirchstetterngasse, 21  
A - 1163 WIEN  
0043 1 4948282

**FRANCE**

Piaggio france S.A.S.  
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92586 Clichy Cedex (Francia)  
0033-1-58747400

**PORTUGAL**

Avenida 25 de Abril  
2705 Villaverde  
Terrugem Sintra  
00351 9172723546

**BENELUX**

Piaggio Benelux B.V.  
Hoevestein 48  
4903 SC Oosterhout (N.br)  
0031 162 447520

**GERMANY**

Piaggio Deutschland GmbH  
Marie Curie Strasse 8  
D - 50170 Kerpen  
0049 2273 6046 0

**SPAIN**

Selling agency of Piaggio Group  
Calle Mijancas n. 1 Edificio Proxima  
28022 MADRID  
0034-91-3109901

**EN****DENMARK**

C. Reinhardt A/S  
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2750 Ballerup\_  
0045 (44) 830910

**GREECE**

Piaggio Hellas SA  
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11691 ATHENS  
0030 1 7572100

**SWEDEN**

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Industriparken 21  
2750 Ballerup\_  
0045 (44) 830910

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**SWITZERLAND**

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